



## LOCAL RESOURCES

### ATHENA UNIT: SUPPORT FOR VICTIMS OF GENDER-BASED VIOLENCE AND CHILDREN

Specialised Police Department for Support, Protection and Monitoring.

- Avenida Europa, 15**
- 965 839 000 / 649 086 202**
- vgam@ajcalp.es**

### GUARDIA CIVIL – CALP

Reporting, support, protection and specialist follow-up.

- C/ Conde de Altea, 31**
- 965 830 080**

### SOCIAL SERVICES

Information, guidance and social work.

- Avenida Puerto de Santamaría, 7**
- 965 83 72 23**

### EQUALITY DEPARTMENT

Promoting equality and preventing gender-based violence.

- Avenida Puerto de Santamaría, 7**
- 965 83 51 11**

### CALP WOMEN'S ASSOCIATION FOR EQUALITY

- 649 086 202**
- asoc.mujeres@gmail.com**



## MAP OF LOCAL RESOURCES

Information on specialist resources on gender-based violence.

[www.lliuresdeviolencia.com](http://www.lliuresdeviolencia.com)

## ALL SERVICES ARE PUBLIC AND FREE OF CHARGE

### If you decide to REPORT Before reporting, remember:



- You are entitled to **free legal aid**.
- It is important to **have a solicitor** from the moment the report is filed.
- **Reporting an incident does not automatically result in a protection order** or the arrest of the perpetrator. It is therefore advisable to plan where you will be and who you can turn to afterwards.
- **If you need to leave your home** or accommodation urgently, please let us know.
- You can **request emergency support and protection**.
- **Keep evidence** of the violence you have suffered:
  - Medical reports
  - Messages and audios
  - WhatsApp messages
  - Emails
  - Phone calls
  - Photographs and other evidence
- **Try to explain the entirety of the violence you have experienced**, not just the most recent incident.



### If you are in danger or need immediate help

## 112 – Emergencies



# GUIDE TO GENDER-BASED VIOLENCE

## RESOURCES AND SERVICES



# What is gender-based violence?

Gender-based violence is **any act of physical, psychological, sexual, economic or digital violence perpetrated against women simply because they are female**, as a result of inequality and the power dynamics between men and women.

## This may include:

- Physical and psychological abuse.
- Threats, coercion and control.
- Sexual violence.
- Economic violence.
- Online harassment and surveillance.
- Second-hand violence directed at children or close relatives in order to hurt the woman.



**VIOLENCE CAN HAPPEN IN OR OUT OF A RELATIONSHIP, AND IN BOTH PUBLIC AND PRIVATE SETTINGS**

## If you need Information and Advice



### REGIONAL RESOURCES

#### 24-HOUR WOMEN'S CENTRE

Comprehensive support for women who are victims of gender-based violence, sexual assault, sexual abuse or sexual harassment.

 **900 580 888** 24-hour support  
365 days a year

#### 24-HOUR CRISIS CENTRE FOR VICTIMS OF SEXUAL VIOLENCE

Specialist support for:

- Sexual assaults
- Sexual harassment
- Human trafficking and sexual exploitation
- Forced marriage
- Female genital mutilation
- Online sexual harassment
- Forced sterilisation or abortion

 **900 220 022** 24-hour support  
365 days a year

#### 016 – SUPPORT FOR VICTIMS OF VIOLENCE AGAINST WOMEN

Information, legal advice and psychosocial support. Support in 53 languages. It doesn't show up on your phone bill.

 **016**


 **600 000 016**

 **016-online@igualdad.gob.es**

#### OFFICE FOR THE SUPPORT OF VICTIMS OF CRIME (OAVD)

Information and legal, psychological and social support.

 **Plaza Jaume I, 23 (planta baja)  
03700 - Dénia / Alicante**

 **965 938 610 y 965 938 611**

 **victimes\_denia@gva.es**

#### ALBA PROGRAMME

Support for women involved in prostitution and victims of trafficking for sexual exploitation.

 **Opening hours: Monday to Saturday  
from 9:00 to 21:00.**

 **C/ Francisco Carratalá Cernuda, 15  
Alicante**

 **966 835 414**

 **alba\_alacant@gva.es**

#### ALERTCOPS

A free mobile app developed by the Ministry of the Interior to quickly contact the police and the Civil Guard in the event of an emergency or danger.

It enables alerts to be sent and incidents to be reported in a way that is accessible to everyone.

